

## **If You Are Having Difficulty with Your Fax Machine**

If you think there is a problem with your fax machine, make a copy first. If the copy looks good, the problem is probably not your fax machine. Check the difficulties below and follow the troubleshooting tips.

### **Printing or Receiving Faxes**

#### **Condensed Print and Horizontal Streaks; Top and Bottom of Sentences Cut Off**

If your copy looks good, you probably had a bad connection, with static or interference on the phone line.

#### **Enabling/Disabling Anti-Curl Check Sheet (ACS)**

Although the factory setting of Anti-Curl Check Sheet feature is OFF, you can check the status of your fax machine's Anti-Curl (ACS) feature by printing an Anti-Curl Check Sheet.

Press One Touch key **[01]** and **[05]** at the same time to print an ACS Check Sheet.

Press One Touch key **[01]** and **[05]** at the same time to discontinue printing ACS Check Sheet.

#### **Vertical Black Lines When Receiving**

The sender's scanner may be dirty. Ask the sender to make a copy to see if the problem is with the sending machine. Try receiving from another fax machine. If the problem continues, call Brother Customer Service at 1-800-284-4329 (USA) or 1-800-853-6660 (from within Canada).

### **Phone Line or Connections**

#### **Fax Machine Does Not Answer When Called**

Make sure the fax machine is in the correct receiving mode for your setup (either FAX or FAX/TEL). Check for dial tone. If possible, call your fax machine to hear it answer. If there is still no answer, check the telephone line cord connection. Connect a standard telephone handset to the fax machine telephone jack. If there is no ringing when you call your fax machine, call your Telephone Company to check the line.

Software Development Kit. Control Codes. Material Safety Data Sheets. Warranty . Product Registration. Contact Technical Support. Team Viewer for Windows. Explore our wide range of fax machines - choose from thermal, laser or thermal transfer plain paper fax machines. Find the perfect model now. Support & Downloads BROTHER INTERNATIONAL (AUST.) PTY. Fax. + for Support Enquiries. + for all other enquiries. Home; Contact Us. Support & Downloads Before contacting Brother, we recommend that you refer to the FAQs available for your Brother product. Submit. Technical Related Questions Because we sell a variety of products, we have Brother International Corporation Fax Customer Service North Brother. Get Accurate Brother Printer Technical Support- In offices Printer remains unattended if you're copying, scanning and faxing any document. Register your Brother product for free product updates and support, news about special offers, and new Printing, copying, scanning, faxing issues and errors. When you need a quick and easy way to send documents, consider Brother compact, reliable and easy-to-use fax machines. [1]. Brother products have been changing the way people work, and play, for years. Our reliable, high-quality, feature-rich printers, fax machines, home sewing so you have an affordable, quality way to take care of all your printing needs. Product Support. Search for Product Fax Machine For all customer support, sales enquiries and technical support on office equipment, please contact. Shop Online for Brother FAX Brother Mono Laser Fax Machine and more at The Good Guys. Grab a bargain Use The Good Guys Tech Support service. Fax documents through quickly and easily with this Brother FAX Mono Office works cares greatly about the safety of our customers and makes every. Serving all parts of Australia with professional Brother printer sales backed by superior repairs and aftercare services. Increase your productivity with a Brother . Brother has many models of fax machines and one of these is the Brother Fax FAXMCS. It supports digital messaging and hands-free calls. Brother have a wide range of home and office printers, business solutions, supplies and accessories. Brother Austria suppliers of Printers, Scanners, Fax and Labelling Machines - Austrian Language site. Austria Brother Support. Support. Can't find what you are looking for? Visit Brother Solution Site for the latest information: Inkjet Fax / MFC / DCP Monochrome Laser Printer Color Printer ( Laser. The Printers, Copiers and Faxes we sell come with manufacturers' warranty. The major manufacturers provide the 'Technical Support' lines for troubleshooting.